

Please complete in UPPERCASE

Please indicate your subscription option by inserting "X" where applicable.

 New subscription
 Amendment to details
 Unsubscribe from service

Account information	
Customer name	
Account number(s)	
Email address 1	
Email address 2	
Email address 3	
Email address 4	
Email address 5	
Telephone number(s)	
Customer password	
Declaration	
I/we fully understand and agree that:	
1	my/our account statement will be sent to me/us by email;
2	I/we must at all times keep the e-mail address initially given by me/us specified above active. If I/We change the e-mail address initially given by me/us or the e-mail address becomes inactive, I/we shall immediately notify the Bank and sign a new E-Statement Agreement containing the details of the new e-mail address where the E-Statements are to be delivered;
3	unless the provision of this service is either terminated by the Bank or by me/us, I/We shall not receive any hardcopy of the account statement.
4	the time of receipt of an e-mail is the time when it becomes capable of being retrieved by me/us at the electronic address designated by me/us and the e-mail is presumed to be capable of being retrieved by me/us when it reaches my/our electronic address;
5	the time of despatch of the e-mail is when it leaves the information system under control of the Bank;
6	the Bank is not responsible for any delay, failure of performance, damage, penalty, cost, expense, or inconvenience resulting to me/us or any other person from causes beyond the Bank's control;
7	even though the Bank shall ensure at all times that communications via internet are secure, the Bank is not liable for any viruses and other malware uploaded to my/our computer devices by third parties or the Bank, its employees or agents. I/We am/are responsible for checking any documents for viruses and other malware;
8	the provision of this service by e-mail may be terminated by the Bank at any time either by written notice given to me/us or public notification or circular or any electronic means issued by the Bank. Such notice will be effective not earlier than five (5) business days but not later than ten (10) business days;
9	the customer may terminate the receipt of the account statements by e-mail at any time by notice in writing given to the Bank. Such notice will be effective no later than five (5) business days after receipt of the notice to the Bank;
10	the death or winding-up of either the customer or the Bank will not result in the automatic termination of the provision of this service, unless notice of termination has been given in accordance with paragraph (8) and (9) above.
I/we agree to abide by the terms and conditions as described overleaf.	
Customer signature(s)	
Name	
Authority:	
Date (YYYY-MM-DD)	
Customer signature(s)	
Name	
Authority:	
Date (YYYY-MM-DD)	

This agreement explains the terms and conditions governing the electronic statements ("E-Statements") service offered by Standard Bank (Mauritius) Limited (the "Bank"). By using the service, you agree with the following terms and conditions. By accepting the present terms and conditions or by otherwise using the service, you agree to use the service only for bona fide and lawful purposes permitted under this agreement. These terms and conditions are in addition to the general terms and conditions that apply to the account(s) held by the customer with the Bank.

1 Application for E-Statement

- 1.1 This agreement confirms the customer's application to receive E-Statements from the Bank on the email address(es) recorded in this agreement. 3.4
- 1.2 The Bank reserves the right to provide the service after verifying that this agreement complies with the Bank's internal criteria.

2 Bank's responsibility

The email containing the E-Statements will be encrypted with password protection and sent only to the email address(es) registered by the customer with the Bank in this agreement, and as may be amended from time to time. The Bank is not liable to verify the authenticity of the email addresses provided in this agreement. 3.5

3 Customer's responsibility

- 3.1 The customer undertakes to notify the Bank by registered mail, fax or e-mail of a change in the customer's e-mail address or of the new valid e-mail address as the case may be. The Bank shall not be liable for, and the customer hereby irrevocably releases the Bank from any liability if the customer fails to notify the Bank in writing of any change in his/her e-mail address. 4
- 3.2 The customer understands that if his/her e-mail password is compromised, he/she will have the responsibility of informing the Bank immediately. The Bank, shall, after receipt of the customer's request, suspend the service until further instruction is received from the customer to reactivate the service. 4.1
- 3.3 The customer understands the importance of his/her role in preventing misuse of his/her accounts and agrees to promptly examine the account statements as soon as these are received. The customer agrees to protect the confidentiality of his/her 4.2

account details and his/her password. The customer understands that personal identification by itself, or together with information related to his/her account(s), may allow unauthorised access to his/her account(s). For security and privacy reasons, email sent containing the E-Statements is password encrypted. The customer agrees to indemnify and keep the Bank harmless from and against any and all changes, complaints, costs, damages, demands, expenses, liabilities and losses resulting from any unauthorised access to his/her email account for reasons which are beyond the Bank's control.

3.4 Upon transmission of the E-Statement to the customer's e-mail address, the customer will have the sole responsibility for maintaining security of the e-mail. By signing this agreement, the customer hereby agrees to indemnify and keep the Bank harmless from and against any and all charges, complaints, costs, damages, demands, expenses, liabilities and losses resulting from any delay, non-receipt, unauthorised access or incompleteness resulting from any failure, defect or any other causes connected with telecommunications network, failure of equipment or any other cause.

3.5 The customer shall ensure that his/her email account does not exceed the mailbox quota at all times and understands that the Bank may not ascertain whether the email containing the E-statements has failed to reach the customer's email account.

4 Amendment and Termination

4.1 The customer acknowledges and agrees that the Bank shall have the right to amend any term(s) of this agreement at any time by giving such notice in writing to the customer, whether by registered mail, e-mail notification or otherwise and the customer agrees to be bound by the same.

4.2 The provision of this service is at the Bank's discretion, and such service may be modified, suspended, withdrawn, cancelled or discontinued by the Bank at any time. In the event of such modification, suspension, withdrawal, cancellation or discontinuance of the service, the Bank shall notify the customer and shall revert to sending the periodic account statement(s) in paper form to your last mailing address appearing on the Bank's record.